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Google Scholar	employee satisfaction	
Articles	About 1,630,000 results (0.03 sec)	S My profile
Any time Since 2018 Since 2017 Since 2014 Custom range	Business-unit-level relationship between <b>employee satisfaction</b> , <b>employee</b> engagement, and business outcomes: a meta-analysis. <u>JK Harter, FL Schmidt</u> , TL Hayes - Journal of applied psychology, 2002 - psycnet.apa.org Abstract Based on 7,939 business units in 36 companies, this study used meta-analysis to examine the relationship at the business-unit level between <b>employee satisfaction</b> – engagement and the business-unit outcomes of customer <b>satisfaction</b> , productivity, profit, ☆ 95 Cited by 3943 Related articles All 17 versions ≫	[PDF] academia.edu
Sort by date	The effects of <b>employee satisfaction</b> , organizational citizenship behavior, and	FullText@UniOfSunderland
<ul> <li>✓ include patents</li> <li>✓ include citations</li> </ul>	DJ Koys - Personnel psychology, 2001 - Wiley Online Library Abstract This study addresses the issue of whether positive <b>employee</b> attitudes and behaviors influence business outcomes or whether positive business outcomes influence positive <b>employee</b> attitudes and behaviors. We hypothesize that <b>employee satisfaction</b> ,	
Create alert	<ul> <li>☆ 99 Cited by 1408 Related articles All 5 versions</li> <li>Transformational leader behaviors and substitutes for leadership as determinants of employee satisfaction, commitment, trust, and organizational citizenship</li> <li>PM Podsakoff, <u>SB MacKenzie</u> Journal of, 1996 - journals sagepub.com</li> <li>The goal of this study was to examine the effects of transformational leadership behaviors, within the context of Kerr and Jermier's (1978) substitutes for leadership. Data were collected from 1539 employees across a wide variety of different industries, organizational</li></ul>	[PDF] psu.edu
	<b>Employee satisfaction</b> , customer loyalty, and financial performance: an empirical examination of the service profit chain in retail banking GW Loveman - Journal of Service Research, 1998 - journals.sagepub.com The service profit chain is a simple conceptual framework linking employee satisfaction and loyalty, customer satisfaction and loyalty, and financial performance. Although widely used by practitioners, the service profit chain's series of hypothesized relationships between	